

## CITY OF DUNN

### PUBLIC NOTICE TO DRINKING WATER CUSTOMERS

Beginning Monday, March 1, 2021 the City of Dunn will temporarily change its drinking water disinfection from Chloramines to free chlorine by stopping the addition of ammonia to its water treatment disinfection process. The water treatment plant will resume the addition of ammonia to form Chloramines on Thursday, April 1, 2021.

The State of North Carolina Division of Public Water Supply recommends this change on an annual basis and the City has been following the State's recommendation since the early 1990's. The City will also be flushing water lines for maintenance of the water transmission system during this period of time. You may notice temporary pressure fluctuations, minor discoloration of the water, or the taste and smell of chlorine in your water. The City's water supply will remain safe for consumption during this period.

Some users of water may be affected by the temporary change in treatment. Water customers are reminded that residual traces of ammonia and chlorine must be removed from water prior to its use in kidney dialysis equipment. Chlorine and ammonia are also harmful to fish aquariums, ponds, and some manufacturing processes.

Water customers affected by this change include those who pay water bills to the City of Dunn, areas of Harnett County that use the City of Dunn's water supply, as well as those who pay water bills to Eastover Sanitary District, Town of Benson, Town of Falcon, Town of Godwin and portions of Sampson County.

If you have any questions about this change in water treatment or your water status, please contact Ian Stroud at the City of Dunn Water Treatment (910) 897-5129.