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Chuck Turnage

City Manager
Steven Neuschafer

April 30, 2021

Dear Customer,

This letter is to inform you that City Council recently approved a utility construction contract with Lorman Construction to complete much needed utility improvements throughout the City which include water and sewer improvements on N. Watauga Avenue from W. Cumberland to W. Cole Street. Once the utility work is complete, the City has procured Turner Asphalt to pave N. Watauga from W. Cumberland to W. Cole Street.

Lorman Construction is scheduled to begin construction on Monday, May 10, 2021. Depending on weather conditions, the utility construction should be completed within 6-8 weeks. During construction, water service may be interrupted to interconnect new water lines and to reconnect service to your home or business. However, a City employee or our representative will provide you as much notice as possible when service interruptions are necessary.

There will be times when road closures and detours are necessary to ensure a safe work zone. As with service interruptions, we will provide as much notice as possible and will make our best effort to schedule road closures in a way that lessens the impact to affected businesses. **Beginning on Monday, May 10, 2021, and until construction is complete we will require that any parked vehicles be removed from N. Watauga Avenue.**

We appreciate your understanding and patience as we work to upgrade the utility infrastructure in this area. If you have any questions, please do not hesitate to contact the Public Utilities Department at 910-892-2948.

Sincerely,

Heather Adams



where community matters